

Sixth Water Information Summit

Breaking the Barriers: Let Water Information Flow

September 9 -12, 2003

Water Web Consortium and IRC International Water and Sanitation Centre

Delft, The Netherlands

PROGRAMME BROCHURE (CD-Rom version)

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Welcome

Welcome to the Netherlands, Delft, the IRC International Water and Sanitation Centre and the UNESCO-IHE Institute for Water Education . We hope your participation in this Sixth Water Information Summit will not only be useful professionally, but will also give you the opportunity to enjoy Delft and the Netherlands.

In this bag you'll find materials to help you in this respect:

- this programme booklet
- the IRC/ WIS 6 CD Rom with all the meeting papers
- IRC Bridging the Knowledge Gap Post-it Notes
- IRC Bridging the Knowledge Gap leaflet
- IRC CD Rom
- Your guide to IRC and the Netherlands
- Information on Delft
- Information on excursions in the weekend.

This Programme booklet contains the abstracts of papers as they will be presented in the various sessions and working groups from 10 -12 September 2003. The whole set of papers is also on the WIS 6 CD ROM. It also has a list of sponsors of this event and a list of confirmed participants.

Facilities

The building is open from 07.30 – 22.00, except for Saturdays.

Please wear your badge at all times (also for security, lunches and first-day reception).

Lunch – Free lunches (including hot meals) can be collected from the self - service canteen everyday from 13.00 – 14.00, your badge is needed for payment.

Internet - There are 10 units available for WIS participants in the public Internet space on the first floor of the building, on first come, first serve basis.

If you have further queries please contact one of the ladies at the Conference Secretariat.

Programme Sixth Water Information Summit

Good and accessible information is the basis for making decisions about water resources. The Water Information Summit (WIS-6) will be held in Europe for the first time in September 2003. It will focus on strategies to overcome the “digital divide” between North and South and within the South and to share knowledge and information in support of the management of the water and sanitation sectors.

WIS-6 brings together communication specialists, information managers, web site managers, academics, scientists, policy-makers, and other water information users and providers. WIS-6 will provide a forum to discuss the state of the art and trends in knowledge management, the application of web-based technologies and the formation of partnerships. One focus for the Summit will be the future of water portals - web based interactive sites which make it easy to search water related web sites.

Small working groups will deal with topics, such as e-learning, water portal development, quality assurance of information, information sharing at the community level, and possibly also on help desk and/or news services.

The Summit will be followed by a three and a half day Knowledge Management Workshop.

[Check the day by day programme](#)

Abstracts and Poster Presentations

Presenters were particularly invited to pay attention to gender aspects in view of the fact that for projects to be sustainable, equitable, and effective, they must take account of the cultural and social differences between men and women, including differences in the extent to which men and women have access to, and control over, resources.

Special Opening Session - IRC Anniversary Event

The Summit will open with a series of events to celebrate the 35th Anniversary of the IRC International Water and Sanitation Centre. Keynote speakers will address the main themes of the Summit that will later be explored in technical papers, posters, and working group discussions during the Summit. During the opening session, a new book “*Water Stories*” published by IRC, will be launched.

Presentation Topics

1. The use of information by diverse target groups in the water sector: poor women, men and children, national and regional resource centres, policy makers and water managers.
2. Effective and equitable information and knowledge sharing to support safe water and sanitation in the developing world.
3. The potential of information to contribute to improved health and poverty reduction.
4. The role of national and regional resource centres in the South.
5. Gender and water in the information society.

6. Closing the Digital Divide: opportunities and lessons learned.
7. Implementation of actions taken at the 3rd World Water Forum for the future of water information.
8. New and existing Water Portals in support of the water sector.

Knowledge Management Workshop

From 15-17 September 2003, IRC and IW:LEARN will present a three and a half day workshop for approximately 20-25 participants in association with the Summit. The workshop will focus on the practical use of knowledge management (KM) for improved water resources management (WRM). By the end of the workshop participants will be able to come up with solutions to knowledge transfer problems they have identified within their own organisations and WRM partnerships. Each participant will develop an action plan to achieve at least one substantive KM improvement in his or her organisation within 100 days.

List of papers and authors (exhaustive)

This list of papers and authors includes the latest papers edited, which are not available from the index to subjects.

	Author	Paper
1	Pitroda, Sam	Seeking a quantum leap: Tying information technology with development work [This paper is unavailable]
2	Jasveen Jairath	Opportunities and constraints of ICT developments for regional capacity building programmes [read the paper]
3	Dave Snowden	<ul style="list-style-type: none"> • Narrative patterns the perils and possibilities of using story in organisations [read the paper] • Managing for serendipity or why we should lay off “best practice” in KM [read the paper]
4	Pandey, Umesh, Bolt, Eveline and Budhatoki, Ratan	Information needs: learning in the resource centre development (RCD) programme in Nepal [read the paper]
5	Quiroga, Edgar and Rodriguez, Alberto	Experiences with knowledge mobilization: the value of local learning and adaption [read the paper]
6	Batanda, Caroline	Building NGOs/CBO's capacity through information [read the paper]
7	Visscher, Jan Teun	Closing the knowledge gap in support of the MDGs [read the paper]
8	Bryce, Marta	Virtual Library on Environmental Health (VLEH) [read the paper]
9	de Jong, Dick, Markowski Viktor, Dietvorst Cor and Pels Jaap	Flood of gateways and portals on water: drowning in ambition [read the paper]
10	Etayo, Leticia	SIAGUA, an operational Spanish-speaking network in the field of water knowledge in America [read the paper]
11	Juery, Catherine	EAUDOC: your international memory for water [read the paper]
12	McNicol, Kearon, Pettman, Ian and Sweeting, Roger	Removing the barriers to collaboration: Freshwater <i>life</i> TM as an example of data sharing [read the paper]
13	Mino, Eric	Implementing a decentralized water portal in the Euro-Mediterranean area: First lessons from EMWIS [read the paper]
14	Odhiambo, Frank	SANICON: an Internet portal for information on sanitation [read the paper]
15	Dodge, Terry and del Pilar Gonzales Meyai, Maria	Water portal of the Americas: a component of the UNESCO/IHP-WWAP global water portal and a prototype for international cooperation [read the paper]
16	Takawira, Andrew	Southern Africa water information network – SAWINET: a case study on sharing of integrated water resources management (IWRM) information and experience in South Africa [read the paper]
17	Zaman, Asad Uz	Pakistan Water Knowledge Network [read the paper]
18	Winnegge, Wolf-Ruger and Takawira, Andrew	The Global Water Information Network (GLOBWINET) - Critical aspects of a net-based information system [read the paper]
19	Fisher, Julie	The potential use of electronic conferencing – A study of women's involvement in a global context [read the paper]

20	Hadijah, Namumbya	Using ICTs for information sharing and dissemination among women in Uganda [read the paper]
21	Vreke, Desiree and McDevitt Pugh, Lin	Organizing an E-conferences – An introduction to the E-Conference concept [read the paper]
22	Kawanga, Obed C. and Chakamisha Shedrick	PHAST approach to support safe water and sanitation in peri-urban areas; case of Lusaka, Zambia [read the paper]
23	Maskey , Arinita and Shrestha, Roshan Raj	Arsenic information centre – An approach for raising awareness to grass root communities of Nepal [read the paper]
24	Otu, Uwem Robert	Grassroots participation and management for rural water-related environmental problems in Ebo Itumbonuso, Ini local government area Akwa Ibom State, Nigeria [read the paper]
25	Egger, Urs Karl, Schönborn Andreas and Pereira Marcia	myNetWorks™ – a Collaborative Web Environment for Sustainable Environmental Technology [read the paper]
26	Mayfield, Colin, Grover, Velma and Dengo M.	The U.N. water virtual learning centre: a flexible distance learning course programme on integrated water resource management [read the paper]
27	Rodkin, Hayley and Weston, Derek	New approaches to Institutional arrangements and management: the role of education and capacity building in water conservation/demand management [read the paper]
28	Cuevas, Tatiana and Alegria, Maria-Angelica	Information in Internet about the water sector in Chile [read the paper]
29	Eliasson, Ase, Faurès Jean-Marc, Frenken Karen and Hoogeveen, Jippe	Aquastat – Getting to grips with water information for agriculture. [read the paper]
30	Himschoot, Patricia Hilda; Fernández Virginia; Goldsmith, Viviana; Fabricant, Jorge and Arciet, Juan;	Rio de la Plata and its maritime front environmental information system portal: tools used and lessons learned. [read the paper]
31	Vescovi, Luc, Khanh Hung, Lan and Laurence, Richard	Climate and Water Data Transfers via Internet: from vision to action. [read the paper]
32	Olomoda, Ibrahim	The impact of hydrological information services on integrated water resources management and development: Niger river basin case study. [read the paper]
33	Biswas, Shirin	NGO Forum: a nodal point for knowledge sharing and networking in Bangladesh. [read the paper]
34	Ghany, Hesham A.	Nile basin capacity building network for river engineering. [read the paper]
35	Gopaul, Herold	Building Partnerships: A strategy for bridging the water resources information and knowledge divide in the Caribbean. [read the paper]
36	Fisher, Paul	Asian Development Bank (ADB) water awareness program (WAP) [read the paper]
37	Futaki, Karoly	[This paper is unavailable]

38	Mendler, Janot-reine	Transboundary waters-strengthening sustainability Bridges via distance learning [read the paper]
39	Enie, Rosemary	The important role of the press and media in promoting water information dissemination in Cameroon [read the paper]
40	Blenckner, Stephanie and Trouba, David	Networking to put knowledge into practice through effective communications: the Swedish water house case study [read the paper]
41	Barnes, Nancy E.	Organization development guidebook: information sources for today's world [read the paper]
42	Osmo Seppälä T.	Knowledge management in strategic development of water services [read the paper]
43	Odendaal, François and Abels, Rodger	Can ICT effectively bridge the information and knowledge gap across geographical and social boundaries [read the paper]
45	Jolly, Sir Richard	<ul style="list-style-type: none"> • Global goals, the UN experience [read the paper] • UN economic and social goals, target dates and results achieved, 1960-2000 [check the table]
44	Onyango, Tom Omondi	The role of ICT in supporting safe water and proper sanitation: a case study of Kisumu City, Kenya [read the paper]

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Summary of keynote speakers

- **Sir Richard Jolly**, Chair of the Water Supply and Sanitation. Collaborative Council, will put the UN Millennium Development Goals (MDG) for water and sanitation into an historical perspective. He has a.o. been working for UNICEF, and as author of the Human Development Reports. In 1999 Richard Jolly has been awarded the Rome Prize for Peace and Humanitarian Action for his debt relief work in UNDP.

[\[read paper\]](#) – [\[check table\]](#)

- **Sam Pitroda**, information technology guru and chairman and CEO of the London-based WorldTel, will present Seeking a quantum leap: “Tying information technology with development work.” WorldTel is an organisation set up by the International Telecommunications Union committed to developing communications infrastructures on a commercial basis in the Third World. Mr. Pitroda is also founder of several companies in Europe and North America and the first chairman of India's Telecom Commission.

- **Dave Snowden** is Director of IBM's Cynefin Centre for Organisational Complexity, which focuses on the application of complexity theory to organizational issues. A native of Wales, he was formerly a Director in the Institute for Knowledge Management where he led programmes on complexity and narrative. He pioneered the use of narrative as a means of knowledge disclosure and cross-cultural understanding. Subsequently he has worked on the integration of learning and knowledge using models derived from complexity science. This has resulted in pragmatic techniques the simulation of social networks, Just-in Time Knowledge management, oral history as an alternative to Intellectual Capital Management Systems and the integration of complexity and narrative models into advanced decision support tools for strategy formation, scenario planning, innovation, branding and cultural change/integration.

With others, he is currently working on a major research programme under DARPA funding, looking at both policy formation and operational strategy for asymmetric threat as part of a general programme on anti-terrorism. One of the outputs of this work is a radical new approach to strategy in organisations which is now being adopted commercially. The Cynefin model which lies at the heart of the approach has been recognised by several commentators as one of the first practical application of complexity theory to management science and builds on earlier pioneering work in Knowledge Management.

Dave Snowden has an MBA from Middlesex University and a BA in Philosophy from Lancaster University. He is adjunct Professor of Knowledge Management at the University of Canberra, an honorary fellow in knowledge management at the University of Warwick and teaches on the MBA programmes at Warwick, Sophia Antipolis and Piacenza. He regularly consults at the board level with some of the world's largest companies as well as to Government and NGOs. In addition he sits on a number of advisory and other bodies including the British Standards Institute committee on standards for Knowledge Management.

[\[read paper 1\]](#) - [\[read paper 2\]](#)

- **Jasveen Jairat**, SaciWATERS and CAPNET will present a paper on ‘What are capacities and incentives to use information’. She is a Water and Gender Specialist with a Ph.D from the Jawaharlal Nehru University, New Delhi, India (1984). Project Director, since, (2001-) SaciWATERS (South Asia Consortium of Interdisciplinary Water Resources Studies), Indo-Dutch project based in Hyderabad, India but with a South Asia mandate to promote Integrated Water Resources Management (IWRM). The work

involved starting and establishing the project, designing, overseeing and executing its activities for promoting IWRM in South Asia through advocacy and networking, research, and capacity building with a prominence on gender issues. To promote interdisciplinary perspective on water with an emphasis on social and institutional issues in integration with technical parameters in South Asia is the hallmark of the project. Before that Ms. Jasveen Jairath acted as a Consultant for various international organizations.

[\[read the paper\]](#)

- **Ir. Atem S. Ramsundersingh** is Programme Director of the UNESCO-IHE Partnership for Water Education and Research (PoWER) since 1 January 2002, after having served as Head of the Project Office for 11 years. He is currently responsible for the initiation and management of activities aiming at transforming the UNESCO-IHE institute into a knowledge centre that operates innovatively and in close collaboration with partners in the 'North' and 'South'; this includes the establishment of a well-functioning Partnership governance system, development and innovation of knowledge and learning systems, and connecting collaborative partners through effective and efficient information and communication technologies and protocols.

- **Mr. G.A. (Ton) Boon von Ochssee** is since July 2003 Ambassador for Sustainable Development And Chairman of the inter ministerial Task Force Johannesburg of the Netherlands Ministry of Foreign Affairs. Before that he coordinated at the GEF Secretariat efforts with the Implementing Agencies, UNDP, UNEP and the World Bank to strengthen member country involvement in the GEF. He prepared policy conclusions for the GEF Council and conducted consultations with the Implementing Agencies in the formulation of strategies, business plans and action plans. In the period 2000-2002 he coordinated the GEF involvement in the preparation of the World Summit which took place in Johannesburg, September 2002.

From 1995-1999 he was advisor on policies related to Climate Change/ Ozone Depletion at Ministry of Foreign Affairs. He developed at the Ministry of Foreign Affairs (DGIS) in the Hague a Climate Change Study Programme for Developing Countries. He participated in the negotiations to implement the Climate Change Convention and in the negotiations leading to the Kyoto Protocol in 1997.

Before that he was posted as a foreign service career officer at the Netherlands Consulate- General in Chicago (US), and at Embassies in Kinshasa, Riyadh and Tunis. In 1984-1987 desk-officer at the Ministry at the Directorate for Economic Co-operation. From 1979-1981 he was with UN-FAO, as Environmental Toxicologist involved in applied research program of FAO and WHO, in Zambia and Burkina Faso.

- **Jan Teun Visscher**, MSc (Delft) (Netherlands) Has been with IRC for 20 years in different capacities including being Director from April 1997 to February 2003. Now Senior Advisor, partly on sabbatical leave for PhD work on enhancing the efficiency of knowledge sharing. He is a sanitary engineer specializing in knowledge sharing, environmental issues, community management, monitoring and evaluation, technology sharing, multi-stage filtration (slow sand filtration and pre-treatment of surface and ground water), handpumps (both technical and non-technical aspects), alternative energy for pumping drinking water and capacity building. He has worked in India, Thailand, Vietnam, Cambodia, Bolivia, Colombia, Ecuador, Honduras, Guatemala, Guinea Bissau, Kenya, Sudan and the Netherlands. He has published a wide range of articles and is co-author of several IRC publications in English, French, Spanish and Portuguese.

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